BEFORE

THE PUBLIC SERVICE COMMISSION OF

SOUTH CAROLINA

DOCKET NO. 2008-458-E - ORDER NO. 2009-474

JULY 16, 2009

IN RE:	Kathleen Williams, Complainant/Petitioner,)	ORDER DISMISSING COMPLAINT
	v.)	
)	
	South Carolina Electric & Gas Company,)	
	Defendant/Respondent.)	

This matter comes before the Public Service Commission of South Carolina ("Commission") on the request of the duly appointed Hearing Officer for dismissal of the Complaint in this matter. On December 23, 2008, Ms. Kathleen Williams ("Ms. Williams") filed a Complaint with this Commission against South Carolina Electric and Gas Company ("SCE&G" or "the Company"). On February 6, 2009, SCE&G filed its Answer to the Complaint. On March 5, 2009, this Commission issued Order No. 2009-111, appointing Joseph M. Melchers, Esquire, as hearing officer.

On March 31, 2009, the Company sent a letter to Hearing Officer Melchers and to Ms. Williams at the address she provided when she filed her Complaint, requesting that Ms. Williams provide the Commission with a telephone number where she could be reached so that a teleconference could be scheduled with the parties to discuss the issues in the case. On May 5, 2009, Hearing Officer Melchers wrote to Ms. Williams and reminded her of SCE&G's request for a teleconference, and reiterated the company's

DOCKET NO. 2008-458-E – ORDER NO. 2009-474

JULY 16, 2009

PAGE 2

request that she furnish a telephone number in order to carry out the proposed conference.

It was requested that she provide the telephone number as soon as possible.

Hearing Officer Melchers informs this Commission that Ms. Williams has never

furnished the requested telephone number or otherwise responded. Accordingly, he

requests that this Commission order dismissal for failure of Ms. Williams to prosecute

her Complaint. It is not possible to properly consider a complaint in the absence of

communication with the Complainant. Ms. Williams has failed to respond to the Hearing

Officer or to provide useful contact information. Therefore, the request is granted and the

Complaint is hereby dismissed.

This Order shall remain in full force and effect until further order of the

Commission.

BY ORDER OF THE COMMISSION:

Elizabeth B. Fleming, Chairman

ATTEST:

John E. Howard, Vice Chairman

(SEAL)